



Govt. Maharani Laxmibai Girls PG College Kila Bhavan Indore

Student Satisfaction Survey Analysis Report - 2020-2021

The students satisfaction survey (SSS) is focuses on the overall learning experience of the students Institute has designed 5 point rating scale (excellent, very good , Good, Satisfactory, UnSatisfactory).

Question for students satisfaction survey -

S.No	Question
1.	Give Rating on Faculty Members .
2.	Give Rating on Laboratory equipments .
3.	Give Rating on Classroom.
4.	Give Rating on Sports and Cultural facilities.
5.	Give Rating on Library Facilities.
6.	Give Rating on Sanitation facilities during Covid-19.
7.	Give Rating on Green and clean Campus (Environment).
8.	Give Rating on Teacher- Student Relationship.
9.	Give Rating on Satisfaction you got during yours study in the college .
10.	Give Rating on Career oriented courses .
11.	Is anyone detected Corona +ve in your family.
12.	In the present situation, are you willing to come to college?

Weblink of SSS is provided on college website

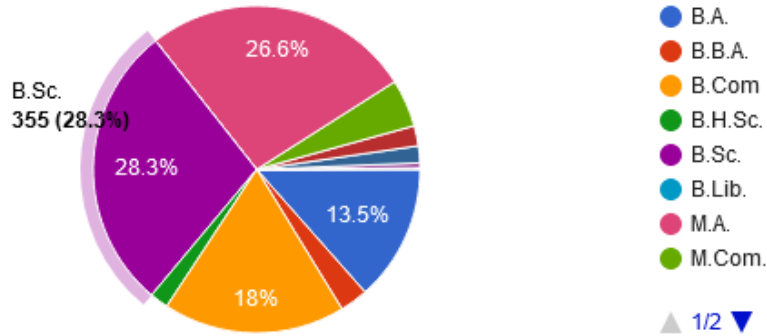
<https://docs.google.com/forms/d/1OpR1tSGm8AEIZG9d3w8ALybeam5vWaEZjWXEVZPuJY4/edit>

The result of SSS is summarized as below

- Total 1255 responses are obtained from the students of UG & PG level program.
- 60% UG (student) (B.A., B.B.A., B.Com., B.Hsc. & B.Sc.) Participated in the survey.
- 40% PG students (M.A., M.Com., M.Hsc. & M.Sc) Participated in the survey.

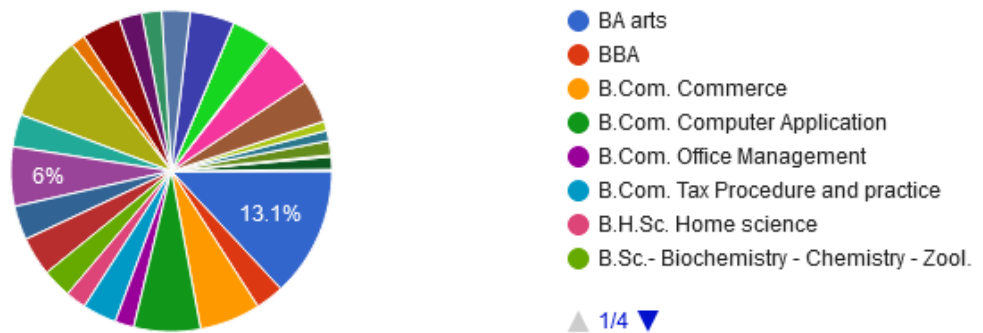
Class/ कक्षा

1,255 responses



Subject Group/ विषय समूह

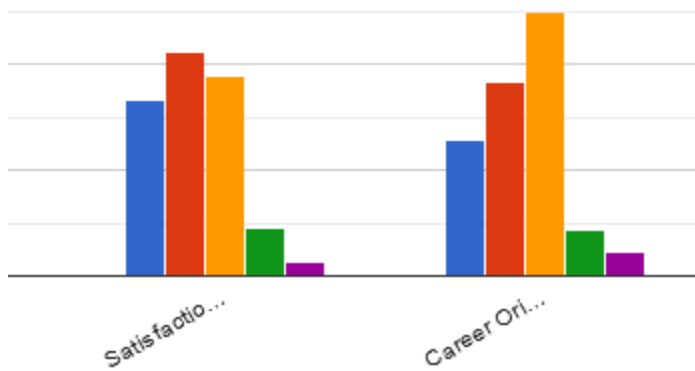
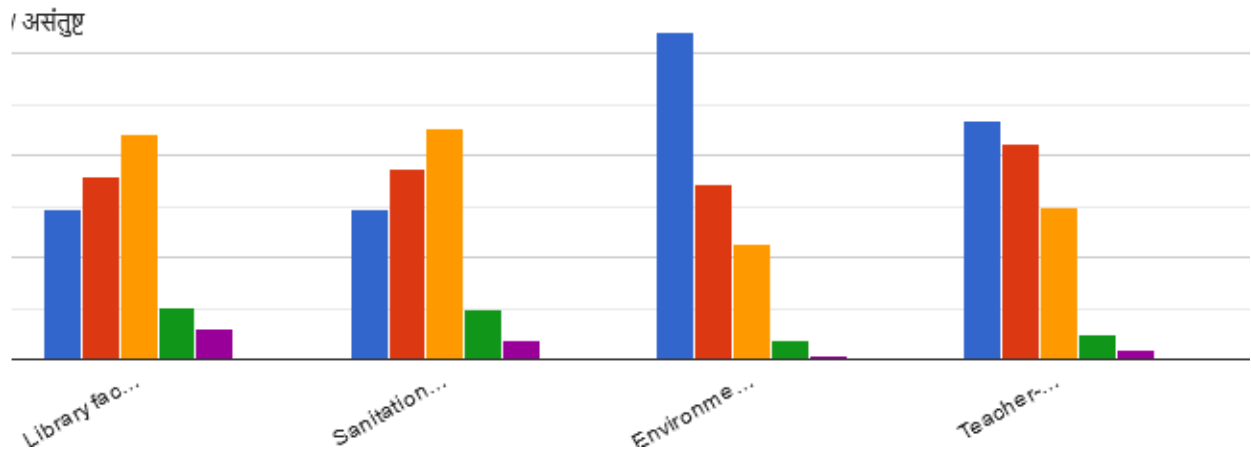
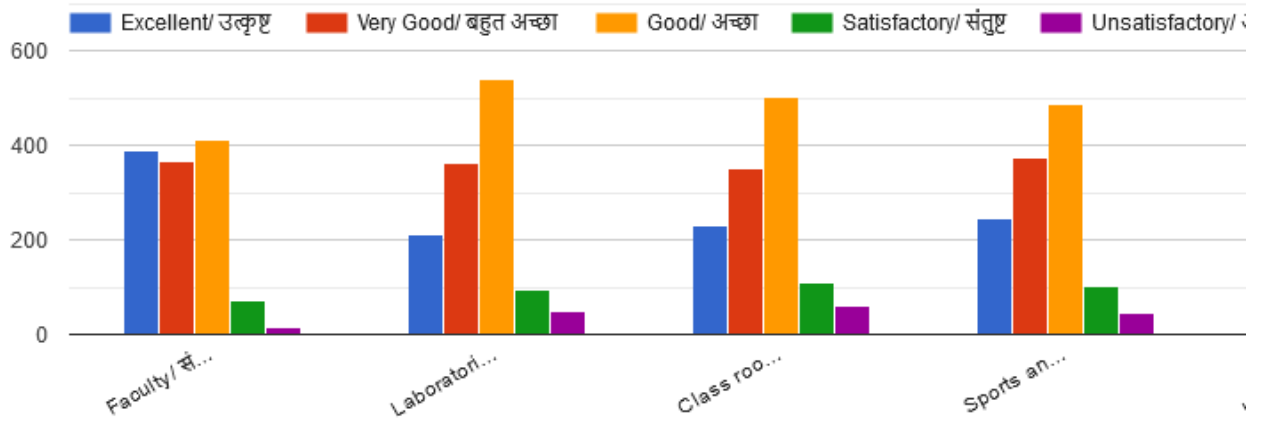
1,255 responses



Students Satisfaction Index as reflected in survey

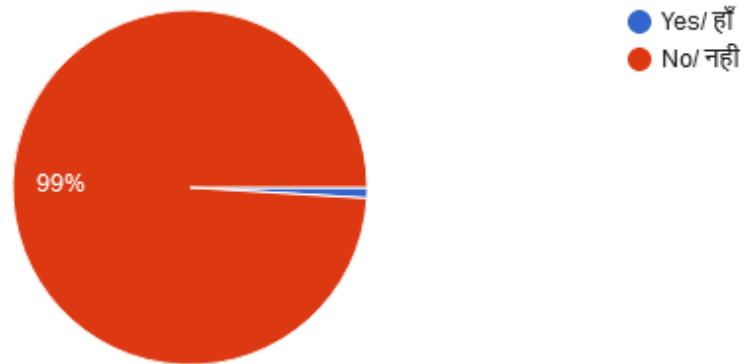
S.no	Question	Students Satisfaction In Percentage (Percentage of Students given Rating on 05 Point scale)				
		Excellent %	Very Good %	Good %	Satisfactory %	Unsatisfactory %
1.	Give rating on faculty members	31	29	33	06	01
2.	Give rating on Laboratory equipments	17	29	43	07	04
3.	Give rating on Classroom	18	28	40	09	05
4.	Give rating on Sports and Cultural facilities	20	30	39	07	04
5.	Give rating on Library Facilities	23	29	35	08	05
6.	Give rating on Sanitation facilities during Covid-19	23	30	36	08	03
7.	Give rating on Green and clean Campus (environment)	51	27	18	03	01
8.	Give rating on Teacher Student Relationship	37	34	24	04	01
9.	Give rating on Satisfaction you got during yours study in the college	26	34	30	08	02
10.	Give rating on Career oriented courses	20	29	40	07	04
11.	Is anyone detected Corona + ve in your family	01% students responded yes (corona positive) and 99% students responded No (Corona Negative).				
12.	In the present situation are you willing to come to college	67% students responded yes (willing to come) and 33% students responded No (willing to come).				

Students Satisfaction index at a glance



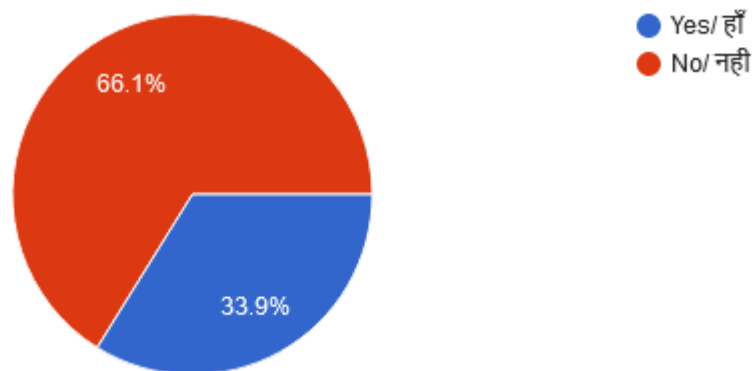
Is any one detected Corona Positive in your Family? क्या आपके परिवार में कोई कोरोना संक्रमित पाया गया?

1,255 responses



In the Present situation are you willing to come to college? / इस महामारी की स्थिति में आप कॉलेज में आने के इच्छुक हैं?

1,255 responses



Action taken Report On Students Satisfaction Survey

Following Action have been taken as per rating given by the students

The ATR is made available on Institutional Websites.

S.no	Aspects which needs Improvement	Action taken
1.	<p>Laboratory equipments (04% students given lowest rating on this aspects)</p>	New Laboratory (Zoology Department) is under constructions. Equipments are purchase according to the need .
2.	<p>Classroom (05% students given lowest rating on this aspects)</p>	One new academic block with 6 big classrooms made available and one more bigger academic block is under constructions.
3.	<p>Sports and cultural facilities (04% students given lowest rating on this aspects)</p>	One new big multipurpose Playground is made available for students
4.	<p>Library (05% students given lower rating on this aspects)</p>	New building for Library is about to be completed
5.	<p>Career Oriented courses (04% students given lowest rating on this aspects)</p>	Two certificated courses (1- Account executive, 2- Computer hardware and networking) were organized by career counseling cell in collaboration with MSME technology centre. More career oriented courses are in the pipeline.

